



Dear Customer,

Following our previous communication dated October 2018, where we shared further information on our joint approach for Article 15(7) of the TPD, we would like to provide you with additional information on the model.

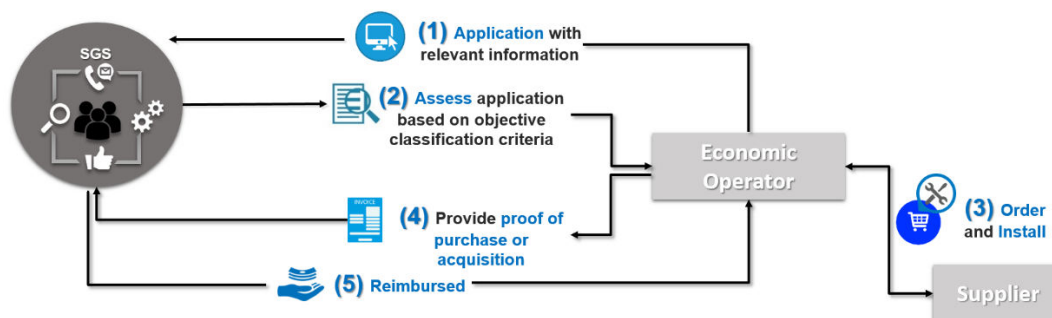
The industry has selected a third party company, SGS Société Générale de Surveillance SA (“SGS”), to act as the **Single Point of Contact (SPOC)** to assist all Economic Operators (EOs) to equip themselves in an efficient way with the necessary equipment to read and transmit the recorded data to the repositories system.

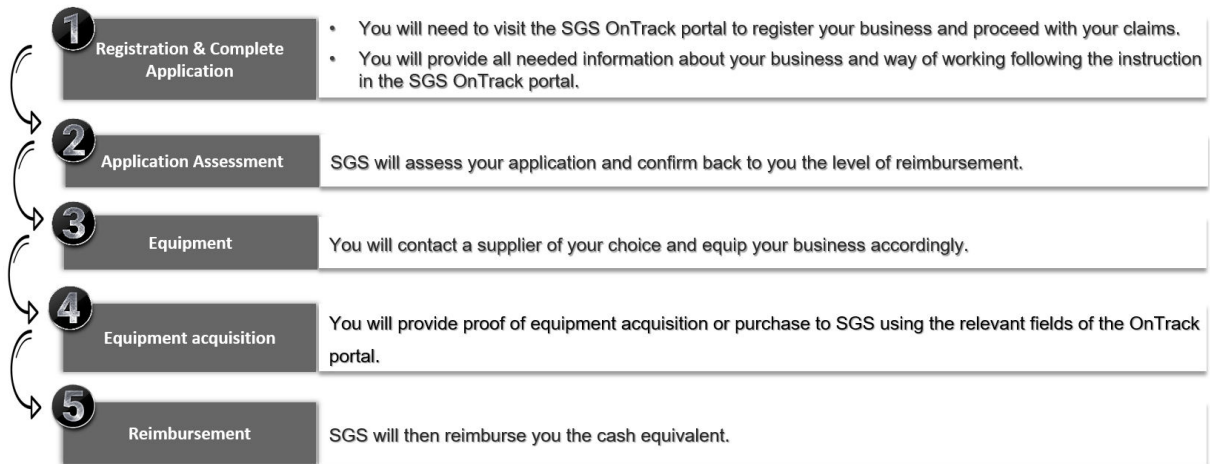
With more than 95,000 employees, SGS is the world’s leading inspection, verification, testing and certification company, and it is recognized as the global benchmark for quality and integrity. SGS recognizes the fundamental importance of confidentiality, data privacy and security and is committed to protecting the privacy of all its customers and partners across all its business operations.

The web portal developed by SGS will be accessible as of December 14<sup>th</sup> for information purposes only. During this first period you will be able to familiarize yourselves with the SPOC process and find additional information on TPD. **As of January 14<sup>th</sup> 2019 you will be able to register and proceed with your claims.** Please find here below the link you can use to access the platform and start familiarizing with the process:

<https://ontrack.sgs.com>

***SPOC: Registration / Equipment / Reimbursement – 5 step process***





More information on the model and the processes to be followed will be available for you on the “SGS on Track” portal.

SGS will be your primary point of contact in case of clarifications or support needed.

We would also like to take this opportunity to inform you that the list of manufacturers participating in the model will go beyond the four manufacturers listed above. The full list of the participating manufacturers will be available on the portal and updated as other manufacturers join.

In the meantime, please do not hesitate to contact your relevant business partner(s) listed above in case of any questions.

Thank you and kind regards,